Simul Bista

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HIGHLIGHTS

- 7+ years designing and delivering digital solutions across nonprofit, telecom, health, education, e-commerce, and social media sectors.
- 3 years building scalable web applications, cloud platforms, and Al-powered solutions.
- 2 years teaching web development, algorithms, and problem solving with modern practices.
- Passionate about leveraging emerging technologies: Al agents, cloud automation, full-stack development to solve real-world challenges.
- Committed to delivering digital solutions that make a lasting difference in people's lives and communities.

EXPERIENCE

Docsis DevOps Analyst

Oct 2024 - Present

Rogers Communications

Toronto, Canada

- Supported DOCSIS and IP engineering teams on major HFC network projects by automating customer migration workflows across nodes and CMTS devices, replacing time-consuming manual processes with reliable, **Python-based automation**.
- Replaced manual overnight workflows with Python-based automation and notebooks, achieving an over 85% reduction in total processing time for HFC network change operations.
- Redesigned the automation project architecture to be modular and aligned with industry best practices, leveraging *Pandas, NumPy, Jinja,* and *TTP* to deliver *200*% faster configuration generation and eliminate 100% of manual configuration errors.

Software Developer

NKM Dolls

Sep 2024 - May 2025

Toronto, Canada

- Designed, developed, and deployed an e-commerce platform for Natural Kids Movement, using TypeScript, ExpressJS, and ReactJS, **mentoring a team of 4 developers** while collaborating with the product owners and the UI/UX designers.
- Addressed the challenge of building a scalable and secure e-commerce backend by optimizing APIs and implementing cloud-based authentication and storage, improving platform reliability and development efficiency.
- Deployed the Typescript backend on an **AWS EC2 instance** using **ExpressJS**, implementing authentication using **AWS Cognito** and content storage on **AWS S3**, and setting up a robust automated **CI/CD** pipeline using **GitHub Actions**, improving deployment efficiency.

Software Developer

Yuvoice

Apr 2024 - Apr 2025

Toronto, Canada

- Led the cross-functional team of 8 developers at <u>Yuvoice</u>, a civic engagement platform, architecting the solution while collaborating closely with the business analysts, stakeholders and the UI/UX designers to align development with business goals.
- Tasked with rapidly delivering a functional prototype for Yuvoice, designed and developed the MVP backend to enable early user testing and feedback, accelerating product validation and guiding subsequent feature development.
- Deployed the Typescript backend on an AWS EC2 instance using Fastify, implementing authentication using AWS Cognito and content storage on AWS S3, and setting up a robust automated CI/CD pipeline using GitHub Actions, improving deployment speed and reliability.

Professor Jan 2024 - Present

Humber Polytechnic & Seneca Polytechnic

Toronto, Canada

- Guided over 500 students across multiple semesters in building real-world web applications, covering the full development lifecycle from
 design to deployment, with a focus on adaptive web design and modern development practices.
- Developed and delivered courses on Web Application Development (Spring Boot, REST API, Microservices, Spring JPA, JDBC, Spring Security, TDD, SOLID principles), Algorithms & Problem Solving, and Web Programming (HTML, CSS, JavaScript), equipping students with practical skills across enterprise-grade applications, computational thinking, and modern web development.

Team Lead and Full Stack Developer

Holland Bloorview Kids Rehab - Bloorview Research Institute

May 2023 - Aug 2023

Toronto, Canada

- Led a team of 3 developers to architect a service-oriented, responsive web application for patient progress tracking, addressing inefficient manual workflows by automating data submission, report generation, and record management, resulting in a **70% reduction** in administrative workload and improved clinician efficiency.
- Implemented MVC architecture and JWT authentication using context API, storing JWT tokens in browser local storage, enabling clinicianspecific patient record management and incorporating the record archive feature (MongoDB, ExpressJS, ReactJS, NodeJS, and JWT).

Project Coordinator - Innovation and IT

World Vision International

Oct 2018 - Jan 2022 Lalitpur, Nepal

• Solved internal stakeholders' challenges by leading the design and scaling of *3 impactful digital solutions*: a blockchain platform, a gamified mobile app, and an educational marketplace, collaborating with external developers from ideation to implementation.

Collaborated with global engineering teams and partners to develop and deploy scalable, high-performance solutions, collectively impacting
 over 150,000 users with enhanced digital services.

PROJECTS

Al Email Agent (Python, Google Gemini Al, Gmail API, Twilio, GitHub Actions, Pytest)

- Solved the challenge of managing cluttered Gmail inboxes by building an intelligent **email agent** that runs automatically once every day, classifies unread emails using **Gemini AI**, auto-sorts them into Gmail labels, and sends WhatsApp summaries via **Twilio**.
- Integrated Gemini Al with JSON parsing and regex fallback, primary inbox filtering, and multi-category classification (Jobs, Investments, Keep), ensuring accurate and reliable email organization.
- Engineered a *full CI/CD pipeline* with GitHub Actions, including unit and integration tests with Pytest, pre-deployment validation, secret verification, and production safety gates, ensuring fully automated, safe, and test-gated production deployments.

<u>Client Booking Platform - Happy Balconies</u> (HTML, CSS, Vanilla JS, Google Apps Script, Google Sheets, Google Maps API, Netlify)

- Developed a responsive web application for a professional balcony cleaning service, allowing customers to explore services, calculate quotes, and book appointments.
- Built a lightweight backend with Google Apps Script for booking automation, email notifications, and data storage in Google Sheets; integrated Google Maps Autocomplete API and deployed via Netlify with CI/CD.

<u>Calix – Ecommerce Platform</u> (Spring Boot, Docker, JPA, MapStruct, JUnit/Mockito)

- Designed and developed backend REST APIs for Calix, an e-commerce platform for calisthenics products and training programs, enabling efficient data management and seamless frontend integration.
- Built a scalable and resilient backend by implementing optimized *DTO patterns*, managing <u>complex entity relationships</u>, and applying *TDD* practices, improving reliability, maintainability, and accelerating development.
- Implemented *MapStruct* for DTO mapping, leveraged *Spring JPA* to manage entity relationships, and used *Junit/Mockito* and *Docker* for testing and deployment, resulting in a robust, maintainable, and easily deployable backend.

TECHNICAL SKILLS

Languages

Libraries & Frameworks Cloud Technologies

Additional

Python, Java, JavaScript, TypeScript, SQL, HTML, CSS

Pandas, Numpy, Spring Boot, Spring REST, Spring JPA, NodeJS, ExpressJS, Fastify, ReactJS, Jinja, TTP

AWS (EC2, S3, Cognito, IAM), GitHub Actions, Docker

MongoDB, MySQL, Oracle PL/SQL, JUnit, Mockito, GIT, Swagger

EDUCATION

Graduate Certificate in IT Solutions, Humber College, Toronto, Canada (Dean's Honors) Bachelor of Computer Science, Tribhuvan University, Kathmandu, Nepal

Jan 2022 - Aug 2023 Oct 2011 - Dec 2015